

Conflict Resolution & Collaboration Workshop Experience

Overview

This 3-hour team session transforms conflict into self-awareness and forward motion.

Participants will learn how to analyze conflict through the lens of Archetypes. By identifying a conflict, revisiting their Story Profiles, and leveraging narrative intelligence, participants will develop action plans for productive dialogue and stronger collaborations.

The group will also practice a team process for navigating potential conflicts.

Key Outcomes

- Identify ways you unconsciously contribute to conflict.
- Learn a process to quickly deconstruct and reframe conflict.
- Practice skills for resolving conflict by learning it's the pattern, not the person.
- Enhance understanding of what motivates and demotivates teammates.

Agenda

Prework	Team Storytelling WorkshopEveryone should have a Story Profile
Part 1 1/2-hour	Archetypes in Conflict • Facilitator sets up 'Archetypes in Conflict' conversation sharing an interpersonal conflict in a workplace setting and reframing it through the lens of Archetypes.
Self- Reflection 1/2-hour	 Reframing a Conflict Participants will complete the 'Conflicts & Connections' exercise – choosing a current or past conflict to analyze and reframe. They will have digital access to resources to help them determine the root cause of the conflict and strategies for finding middle ground.
Part 2 1.5-hours	 Exchanging Stories In small group break-outs of up to 15 people, each person takes up to 5 minutes to share their conflict and action plan.
Part 3 1/2-hour	Put it into Practice: The PASS Process • The team will learn and practice how to address potential conflicts in real-time.

Archetypes provide the language for people to understand conflict. New conversations emerge from being able to use this language.

WORKSHOP PARTICIPANT